

One of my most important responsibilities is to help my constituents with problems involving the federal government. While I cannot order a federal agency to decide a matter in your favor or guarantee a favorable resolution, my staff can request information, inquire about the status of a case and encourage timely responses.

Please do not hesitate to contact one of my district offices for assistance in the following areas:

Social Security

For retirement, survivor's or disability benefit claims, my offices can advocate on your behalf, monitor the status of your application, and work with the Social Security Administration to see that your case is given every possible consideration.

Health Insurance, Medicare and Medicaid

If you are uninsured or underinsured, my staff can provide information on agencies that can assist you in obtaining affordable health coverage. If you are having specific problems regarding Medicare or Medicaid, I can make an inquiry on your behalf.

Housing

For qualified applicants, the federal government offers first-time home buyer loans and assistance in making needed home repairs. Additionally, if you are facing foreclosure, my office can refer you to local agencies specializing in foreclosure prevention.

IRS

If you are experiencing a federal tax problem, a caseworker on my staff can contact an IRS taxpayer advocate on your behalf and work with the agency to help ensure that you receive a fair and timely response.

Veterans

If you are a veteran or the family member of a veteran, I can help with a wide range of issues, including service-connected disability compensation, VA health care, home loans and educational benefits. My offices can also help obtain lost copies of military personnel records and/or medal and ribbons earned while serving.

Federal Workers' Compensation

If you are a federal employee, my offices can assist you in obtaining a status report for a pending Workers' Comp claim. I may also be able to expedite the disposition of your claim.

Passports

If you have proof of citizenship and need a passport before the normal six-week processing time, my offices can help you to expedite your application.

Immigration/Visas

My offices can provide you with immigration forms and be your liaison with the U.S. Citizenship and Immigration Services (USCIS). My staff can provide you with the USCIS website so you can monitor the status of an application until a decision is reached. I may be able to assist family members seeking visitors' visas, and my offices can work with U.S. embassies abroad to help ensure that a fair decision is made on visa applications.

Student Loans

My staff can provide you with information regarding federal student loan repayment options.

United States Postal Service

My staff can help with U.S. Postal Service delivery problems

Please note that my office cannot offer legal advice, recommend an attorney or intervene in cases that are under the jurisdiction of any court.

By law, I am required to have your written consent before taking any action on your behalf. You must provide my office with a signed copy of the [Privacy Act Release form](#) . Once we have your release form, we can begin to work on your case.

[Click here to download Privacy Act Release form](#)

For time sensitive emergencies please contact my district staff directly.